

## Charlemont Connect Drop Policy Summary

### How do I get connected?

The town of Charlemont will be providing up to a \$1400 install subsidy for owner occupied residences that get signed up for service during the subsidy period. The subsidy period will be announced when we are closer to the subscription signup date. The best way to ensure you receive this subsidy is to sign up for service as early as possible.

### Will my house be serviced?

Yes, every home and business will have access to the broadband network. To see the installation details for your house and whether or not your install will be fully covered by the install subsidy check out the listings under Resources at [www.charlemontconnect.org](http://www.charlemontconnect.org). If your house doesn't appear on the list or the description is incorrect be sure to contact us.

### What is provided with installation?

Fiber optic equipment will be installed on both the outside, and the inside of your house, similar to telephone, electric, or satellite TV service. This may require minor modifications to mount and install the equipment.

Additionally, you will receive a wifi router as a part of your service, allowing you to use as many devices as you want.

### New Construction, Developers or Realtors

If you are building a new home, or planning to build a new home, contact us for more information on connecting to the network.

### Rental Properties

There are subsidies available for rental properties as well. See the full drop policy at [www.charlemontconnect.org](http://www.charlemontconnect.org) for details.

### Commercial Properties

See the full drop policy at [www.charlemontconnect.org](http://www.charlemontconnect.org).

*This document is intended to provide basic information about connecting to the Charlemont Broadband Network. This document is not intended to be inclusive of all topics, additionally if there is a conflict between this document and the Drop and Subscriptions Policy document, the Drop Policy will supersede this document*