

CHARLEMONT BROADBAND COMMITTEE

ATTENDING: Bob Handsaker, Trevor Mackie, Ken Hall, Mary Ellen Banks, Doug White, and Cheryl Handsaker. Valentine Reid joined after 6:30 PM.

1. Approve Meeting Notes from 11/1/2021

a. ACTION TAKEN: Approve Meeting Notes from 11/1/2021

- i. Cheryl- yes, Bob- yes, Trevor - yes, Ken - yes, Mary Ellen - abstain

2. Status of Make-Ready

- a. Agreement with EOHED on the make-ready true-up costs. This will be going to the Select Board this evening for acceptance.
- b. West Hawley Road residence
 - i. WCF is checking on the pole licensing and attachments
- c. Town Hall Generator
 - i. Replacement generator might be available.
 - ii. No longer a grant-funded project.
- d. Possibility to license one more Verizon pole. Additional make-ready can be added to the true-up from the state.

3. Distribution Network

- a. Construction Update
 - i. All is continuing, splicing in FSA 04, construction in FSA 03
- b. Resiliency Update
 - i. Meeting with WCF held weekly on Friday. Second meeting made progress in the right direction.
 - ii. Northern Ring meeting is planned for Weds AM
 - iii. Crown Castle pricing has been received and is being reviewed
 - iv. Bob met with a colleague to discuss the current plans
- c. Phone Service QoS
 - i. On the agenda for the Northern Ring call for this week.
 - ii. Val will write up the description of what is needed to produce clarity
- d. Hub Monitoring/ Emergency Response
 - i. No update

4. Drops

- a. MDU Status: South River Rd condos, 122 Main
 - i. No update
- b. Underground Drops requiring communication?
 - i. Underground drops closing next week - or earlier if it freezes hard
 - 1. We have been reaching out to the 'stragglers' trying to tie off as many as possible before the ground freezes.
 - 2. Consultations have been accelerated

3. Temporary overground was discussed at the BOMB meeting. Feedback was similar to the Broadband committee sentiment
5. **Commercial Pricing**
 - a. Cheryl reached out to the Academy at Charlemont
6. **Subscription Campaign**
 - a. [Subscription Update](#)
 - b. Almost 100 users activated!
7. **Project Finance Update**
 - a. State House Notes financing should be closing this week.
 - b. EOHED make-ready true-up is complete.
 - c. Monthly operational finance meeting with both the Broadband Committee and the BOMB
 - d. Monthly construction budget update to be scheduled, first one will be next week
8. **Internet speed optimization**
 - a. Ethernet speeds are often not what has been expected
 - i. WCF internal speed test server, perhaps see if this is possible
 - b. WCF techs were very helpful
 - i. Nameservers changed to Google was helpful
 - c. Continue to explore the overall quality of service
 - i. Charlemont will request Solar Winds reports to trace discard and error reports.
 - d. Consider deploying network monitoring 'kits' to different customers in different FSAs to see if there is overlap
 - e. Register the internet speed with FCC for reports on Zillow and like sites

Next meeting on November 15 @ 6 PM

Meeting adjourned 6:58 PM to join the Select Board meeting in progress.